

CLIENT AGREEMENT

1. Basis of Agreement

These Terms and Conditions apply to all services and bookings arranged by CL Events.

Acceptance of a quotation, confirmation of a booking, acknowledgement of receipt of these Terms, or continued use of the services of CL Events shall constitute acceptance of these Terms and Conditions.

2. Our Role

CL Events acts as an entertainment agency and intermediary between the Venue and the Performer. We endeavour to provide professional and reliable entertainment services and assistance throughout the booking process.

3. Booking Confirmation

A booking becomes binding once confirmed in writing by email, message or other agreed means. Both parties are then committed to honouring the engagement subject to these Terms and Conditions.

4. Payment

Unless otherwise agreed, payment shall be made in accordance with the invoice terms provided by CL Events.

5. Venue Responsibilities

The Venue shall provide:

- A safe and suitable performance environment.
- Appropriate access and facilities.
- Adequate electrical supply where required.
- Compliance with all relevant licensing requirements.

The Venue accepts responsibility for the conduct of customers and staff and shall take reasonable steps to ensure the safety of performers and their equipment.

6. Cancellation and Compensation

Confirmed bookings are reserved exclusively for both the Venue and the Performer and once confirmed, both parties commit to honouring the engagement.

Where either party cancels a confirmed booking and CL Events is unable to secure a replacement of a similar standard and style, acting reasonably, to the satisfaction of the non-cancelling party, compensation shall become payable by the cancelling party to the non-cancelling party as follows:

- Standard bookings cancelled within twenty-eight (28) days of the performance date shall attract compensation equal to the full agreed performance fee.
- Tribute act bookings cancelled within forty-two (42) days of the performance date shall attract compensation equal to the full agreed performance fee.
- Any booking taking place on 31 December (New Year's Eve) cancelled within ninety (90) days of the performance date shall attract compensation equal to the full agreed performance fee.

CL Events shall use all reasonable endeavours to secure a suitable replacement where circumstances permit.

These provisions represent a genuine estimate of the losses likely to be suffered owing to the loss of the engagement and the limited opportunity to secure alternative arrangements.

CL Events reserves the right to administer and recover any compensation payable on behalf of the affected party.



7. Circumstances Affecting Performance

Performers are entitled to suspend or terminate a performance where conditions are considered unsafe or where they are subjected to threatening, abusive, discriminatory or unreasonable behaviour.

In such circumstances the agreed fee shall remain payable in full.

8. Loss or Damage

The Venue shall be responsible for any loss or damage to performers' equipment caused by the negligence or actions of customers, staff or contractors under its control.

9. Complaints

Any concerns relating to a booking should be brought to the attention of CL Events as soon as reasonably practicable, allowing every opportunity for matters to be resolved promptly and professionally.

10. Introductions and Future Bookings

CL Events is recognised as the procuring cause of introductions made through the agency.

The Venue agrees not to knowingly circumvent CL Events by making direct arrangements with any performer, artist, band, DJ or entertainer introduced either directly or indirectly by the agency. Such introductions remain protected during the business relationship and for a period of twenty-four (24) months following the most recent booking arranged through CL Events.

Any subsequent engagement of an act first introduced by CL Events shall be deemed to arise from that introduction unless otherwise agreed in writing.

In the event of a breach of this provision, CL Events reserves the right to recover its normal commission together with any associated losses.

11. Force Majeure

Neither party shall be liable for failure to perform due to circumstances beyond their reasonable control, including severe weather, government restrictions, natural disaster or other unforeseen events.

12. Limitation of Liability

CL Events shall not be financially liable for any form of financial loss arising from any act, omission, conduct, cancellation or non-performance by a Performer.

